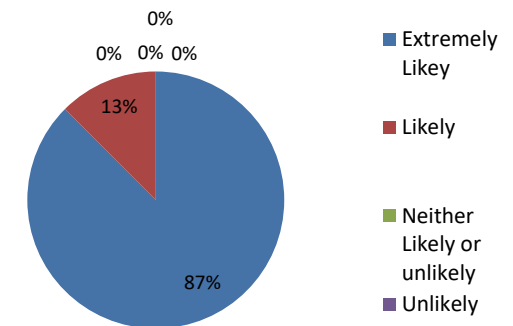


Period: July 2025
No. of Surveys: 24

Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice

	Extremely Likely	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	21	3	0	0	0	0	24
Extremely Likely	21	0	0	0	0	0	
Likely	0	3	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

Likely: ** Very good GP, gives appointment fast & is very helpfulCaring, understanding & Friendly. **I have given this reason because the surgery staff are quite helpful & supportive. However, when telephone call is made to the surgery the waiting time to answer takes quite a while. This need improvement. **Very friendly, Understanding & Polite. ** Extremely Likely **Been here for past 25 years. Amazing Staff who always beat with smile, respect. Doctors are amazing always been looked after, never had any complaint. Best Surgery I have ever registered. **Booked in straightaway for appointment on same day. Seen before appointment. **Very helpful staff. Always great with my kids. **Don't need to wait for appointment too long and very friendly. Kind staff very helpful. **Very helpful and effective> **Dr. & staff are very helpful, friendly. I like my GP very much. Give good advice. **The GP practice is excellent in accomodating patients. The staffs are all respectful andcompassionate. ** Been here for 36years, never had any problem. **Best Doctors who treat very well and amazing reception staff who always look after us. **Very happy with all the staff, Doctors are very good and treat very well. **Because this surgery is Amazing. Deliver best ervice to all the patients. I never had any complaint from any of the staff. Keep up the good work. **The receptionists are always helpful and accomodating. Dr Sheena always listens, always kind and accomodating. **Having just moved to the area we were recommended this practice and I have been very happy with the doctors. nurses & reception staff. I've managed to get appointments in a reasonable timeframe with my health issues sorted out promptly. **I always feel comfortable in this surgery. Everyone really good. HCA is really good. Whenever she takes my blood, she never give any pain and she explains everything to me in my language which makes me more comfortable with her. **I am very happy with the service I received and have been a patient at the surgery for a long time. **The surgery staff is very prompt, polite and caring, always doing their best. I have the best doctor and surgery in the whole world for over 30 years. I feel well, well looked after, the service has been immaculate all these years. **Mainly because I can get appointment at short time. **Well attended and attending to patient with dignity & respect. **Every one is reliable. I am very much happy with my GP. Helpful for any medical challanges. I will recommend them. **I would highly recommend this GP practice because of the positive experience I have always had being a patient here for many years now. I am usually always seen when I need an appointment. I am confident with the course of treatment given by my GP and the reception staff are professional, friendly and approachable also moving for a better experience **Lovely friendly staff, very attentive and make you feel relaxed. Very thorough treatment & advice. **Quick appointment times-/ I get appointment quick Great staff, Always consider your needs. **

are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.Please send timing leaflet to